

▶ HOW TO KEEP YOUR WOOL CARPET LOOKING GREAT

- 1 Vacuum regularly.
- 2 Attend to spills immediately.
- 3 Professionally clean as required. (To preserve the longevity of your carpet, limit this to no more than one treatment per year).

We recommend using a "Woolcare Specialist". To locate an approved cleaner near you, visit www.woolsnz.com.

▶ VACUUMING

The most important step to maintaining your carpet is proper vacuuming. We recommend a thorough vacuum, at least once a week to remove dust and soil, and prevent particles from becoming embedded in the pile of the carpet. If required, you can vacuum more often; this is encouraged for especially high traffic areas.

We recommend an upright or canister type vacuum with a rotating beater bar/brush is the best type for cut-pile carpets. For loop-pile carpets use a suction only vacuum to protect the fibers of your carpet. Also, to ensure your vacuum does not lose suction you can empty the vacuum cleaner dust bag once it is half full.

Wools of New Zealand recommend the use of Miele vacuums for wool carpets and rugs, specifically Polaris, Neptune, Ariel and Pisces from Miele's S4 and S5 series.

Miele

Anything else is a compromise

▶ PREVENTIVE MAINTENANCE

You can prevent damage from occurring to your carpet by placing absorbent mats at the most frequently used entrances to your home, these should be changed/ laundered when they become dirty. By regularly changing the filters in your heating and air conditioning systems you can also vastly reduce the amount of dust that is exposed to your home and your carpet.

▶ SPOT AND SPILL REMOVAL

Removing spots and spills is essential to looking after your carpet. When faced with these types of incidents, speed is of the essence and applying the right treatments, promptly will help prevent stains and damage. The following tips will help you deal with spills and spots you may encounter:

- In the case of spilt liquids, the recommended method is to blot the spill with an absorbent, white cloth or **Absorb-It™**.
- If solids are spilt, they should be scooped or picked up quickly. Any remaining residue should then be treated – as per the cleaning instruction guide (detailed inside).
- When applying cleaning agents, never apply them directly to the carpet and use a small quantity at a time.
- By working your way inwards from the outer edge of a spot, you can prevent the stain from spreading.
- When cleaning up spills and spots, avoid rubbing as this can cause the spot to spread or distort the pile.
- Keep the carpet as dry as possible during cleaning. After applying the required treatment, blot the area as dry as possible with a clean cloth and then cover with **Absorb-It™**, or paper towels to dry.

Keep the **WoolClean Carpet Spot Removal Kit** on hand for quick response to spills and accidents. **WoolClean Kits** and **WoolClean Natural** can be purchased through a Wools of New Zealand partner retailer. To locate a retailer near you, visit www.woolsnz.com or call 1-800-367-0462.

Cleaning agents used on wool require an unbuffered PH of 8.0 or below.

To ensure a cleaning agent is safe for use on your wool carpets and rugs, look for the WoolSafe logo. This logo signifies that the product has been scientifically tested and is approved as being safe and effective for cleaning wool carpets.



WOOLS OF NEW ZEALAND
PO Box 669273
Marietta, GA 30066
Tel 1-800-367-0462
Fax 770-578-1749
www.woolsnz.com
blog: woolforabetterworld.com



NATURAL BEAUTY

MAINTAINING THE BEAUTY OF YOUR WOOL CARPET

WOOL IS NATURALLY WATER REPELLENT. IF LIQUID IS SPILT ON THE CARPET IT WILL FORM BEADS, ALLOWING TIME FOR YOU TO BLOT THEM UP BEFORE THEY CAN BE ABSORBED.



SPOT REMOVAL CHART

SPOT	ORDER OF TREATMENT		
	Step 1	Step 2	Step 3
Alcoholic Beverages	A	B	-
Bleach	A	B	-
Blood	A	B	-
Butter	C	B	-
Candle Wax*	-	-	-
Chewing Gum	D	C	-
Chocolate	B	C	-
Coffee	A	B	C
Colas And Soft Drinks	A	B	-
Cooking Oils	C	B	-
Cream	B	C	-
Egg	B	-	-
Floor Wax	C	B	-
Fruit Juice	A	B	-
Furniture Polish	C	B	-
Gravy And Sauces	E	B	C
Ink (Fountain Pen)	A	B	C
Ink (Ballpoint)	C	G	B
Ink (Felt Tip)	E	B	F
Ketchup	E	B	-
Lipstick	C	B	-
Mercurochrome	B	J	-
Milk	E	C	B
Mustard	B	-	-
Nail Polish	F	C	A
Oil And Grease	C	B	-
Paint (Latex)	A	B	C
Paint (Oil)	I	C	B

To obtain a WoolClean Spot Removal Kit, locate a Wools of New Zealand Partner retailer on our website at www.woolsnz.com or call 1-800-367-0462 to place an order.

SPOT	ORDER OF TREATMENT		
	Step 1	Step 2	Step 3
Rust	C	B	H
Salad Dressing	B	C	-
Shoe Polish	C	B	-
Soot **	C	B	-
Tar	C	-	-
Tea	A	B	C
Urine (Fresh)	A	B	-
Urine (Old)	A	B	J
Vomit	B	-	-
Wine	I	A	B
Unknown Material	C	J	B

*Absorbent paper and hot iron. **Dry vacuum first.

TYPE OF TREATMENT

- A** Blot with cold water.
- B** Treat with detergent solution or WoolClean Spot Remover #1.
- C** Treat with Methylated mineral spirits, turpentine or WoolClean Spot Remover #2.
- D** Chill with aerosol freezing agent or ice cubes in a plastic bag. Pick or scrape off gum.
- E** Blot with warm water.
- F** Treat with clear nail polish remover (preferably acetone).
- G** Treat with Isopropyl alcohol.
- H** Apply rust remover.
- I** Sprinkle absorbent powder (e.g. salt, talc or WoolClean Absorb-It™).
- J** Treat with absorbent cleaner (Host®, Capture® or Dri-Matic®).

CLEANING AGENTS FOR SPOT REMOVAL

DETERGENT SOLUTION

Mix one teaspoon of clear dish washing liquid or detergent powder (containing no bleaches or strong alkalies) with a cup of luke warm water or use **WoolClean Spot Remover #1** from the **WoolClean Spot Removal Kit**. Once the stain has been treated with this solution, the spot must be well rinsed with fresh water.

ABSORBENT CLEANERS

Host®, Capture® or Dri-Matic®.

WARNINGS

Some chemicals are hazardous (corrosive, flammable, toxic, etc.), they should be used with great care and strictly in accordance with their use and safety instructions.

DO NOT apply cleaning products that contain solvents, or Spot Remover #2 (from the WoolClean Spot Removal Kit) to bonded carpets - carpets where the pile is bonded to the backing carpets rather than tufted or woven.

When applying Spot Remover #2 or other solvent-based cleaners ensure the areas are well ventilated.

DO NOT apply stain repellent treatments that contain silicone as these can accelerate carpet soiling. (NB. Some carpet manufacturers will not accept responsibility for complaints where such treatments have been used).

ALWAYS pre-test a cleaning agent in an inconspicuous place to ensure it doesn't affect the color or the pile of your carpet.